

To members of UniActive – Innovation Campus,

As you may all be aware the P1 car park at the Innovation Campus will be changing over to a licence plate recognition system, or LPR for short from Monday 21 June 2021. This system will eliminate the need to take a ticket when visiting the car park, instead your number plate is recorded on entry and exit and now acts in place of your ticket. The system will be managed by Interpark.

In order to make sure that each gym member is properly registered and able to continue to receive 2hours free parking within P1, Interpark will need to be provided with each member's name, contact and registration plate number. We have included a link to an online form below where you can provide this information to register.

**LINK TO REGISTER FOR THE UNIACTIVE 2 HOURS FREE PARKING HERE:**

<https://form.jotform.com/211320216693043>

**Car Park Operation**

1. Simply provide your details as requested in the above link and InterPark will have you registered for 2 hours free parking per visit.
2. Once registered all you need to do is drive up to the entry gate, your number plate will be scanned and you will be allowed to enter. You will not have to take a ticket.
3. When you want to exit, if you are under 2 hours you can drive up to the exit gate, your licence plate will be scanned, the gate will raise automatically and you will be let out without a fee. If your stay exceeds 2 hours, the gate will not open, a fee will appear on the screen and you will be required to pay via credit card/visa debit card. Alternatively, you can pay at the pay station prior to having returned to your vehicle.

**Important Notes:**

- Once registered the main exit gate will only open automatically if the system has identified that you have parked for 2 hours or less.
- If you have stayed longer than 2 hours additional fees apply.
- In order to be allocated 2 hours free you must fill out the information requested on the online form via the link above

**FAQ'S:**

**Q. EXPERIENCING ISSUES?**

- If you are having issues entering or exiting the main car park, please press the help button on the exit column which will activate the intercom and the parking management team will be able to assist you.

- If you have ongoing issues please contact the parking management team by email at [infor@interpark.com.au](mailto:infor@interpark.com.au) or on 1300 025 933

**Q. HOW WILL THE SYSTEM RECOGNISE THAT I AM A VALIDATED UNIACTIVE MEMBER?**

By following the registration process and providing us your details, our system will recognise your vehicle using LPR Cameras and apply the free 2 hour parking rate. The exit gate will automatically open.

If you stay over the allocated 2 hours period, please be aware you additional parking rates apply which can be paid at the pay station by cash or card or at the exit gate by card only.

**Q. WHAT DO I DO IF I BELIEVE I HAVE BEEN INCORRECTLY CHARGED?**

If you believe you have been incorrectly charged, please press the intercom button at the exit. The car park is monitored 24/7.

**Q. WHEN WILL THIS CHANGEOVER HAPPEN?**

Currently, the changeover to Licence Plate Recognition for UniActive members is scheduled for mid June.