

Terms and Conditions: 14 Day Free Trial Membership Offer

1. By joining UniActive on this membership offer, you agree to the terms and conditions of this promotion.
2. The promoter is UniActive and the promotion is valid at both facilities located at UOW Campus, Northfields Avenue, Wollongong, NSW 2500 and iC Health, Innovation Campus, Squires Way, North Wollongong, NSW 2500.
3. The offer is valid on any individual direct debit membership
4. This offer applies to the Health & Fitness and Aquatic inclusions relative to the level of membership selected and does not extend to Swim School programs, Swim Coaching Programs, Personal Training, Sports Programs or other program related services.
5. The offer must be redeemed within the promotional period; 18th February 2020 to 31st March 2020, all dates inclusive and is not available for redemption outside of the this period.
6. Offer is valid for current non-UniActive membership holders only. Valid for previous members who have not held a UniActive Membership since September 1st, 2019.
7. Limited to one trial, per person.
8. Offer provides first 14 days of the selected membership at no cost, specified as a 'Free Trial'. The 14 days commences on activation of the offer and is intended to allow experience of the selected membership inclusions for 14 consecutive days.
9. The offer must be activated in person at the University of Wollongong Campus, Building 13 Gym Reception Desk during staffed hours.
10. Activation of the offer requires presentation of current Photo Identification, secondary documents to verify UOW student, UOW staff or any valid concession status (if applicable), completion of a pre-exercise questionnaire and completion of a 'Direct Debit Request Authorisation' form nominating a valid payment method. Failure to provide any of the above may result in the offer being invalidated or cancelled.
11. By completing the 'Direct Debit Request Authorisation' form the member acknowledges they have reviewed and accept the '14 Day Free Trial Offer Terms and Conditions' and the standard UniActive 'Membership Terms and Conditions', available for review on the UniActive policies webpage at uniactive.uow.edu.au/aboutus/policy/index.html. The member acknowledges and accepts the 7-Day Cooling Off period offered in the standard UniActive 'Membership Terms and Conditions' is completed during the 14 Day Free Trial Offer period.
12. Accepted payment methods are a current and valid credit card (Visa or MasterCard) or direct debit enabled bank account details.
13. 24-hour access to the iC Health facility at Innovation Campus requires activation of the access band and a short safety induction. This must be completed at iC Health during the hours of 9am-11am and 4pm-6pm Monday to Friday.
14. UniActive reserves the right to cancel or end early, any membership or trial that is deemed to not be used in the intended manor or undertaken as intended by the offer.
15. The member acknowledges, unless they have provided written notice of opt-out prior to the completion of the 14 days, fortnightly direct debit fees, inclusive of any initial pro-rata fee will commence.

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16. The opt-out period applies within the initial 14 days. To opt out, the request must be received in writing either:
 - In person, on completion of a 'Cancellation Request Form' available at the reception desk or,
 - Via email, directed to uniactive@uow.edu.au
17. Cancellations beyond the initial 14 days may be requested and are done so in line with standard UniActive cancellation processes and policies. A 14-day notice period applies following the cancellation request.
18. Initial pro-rata fees and first full fortnight payment will occur at the completion of the initial 14 days from the nominated payment method, on the 'First Payment Date' as specified on the 'Direct Debit Request Authorisation Form', and henceforth in accordance to the 'Direct Debit Payment Dates Schedule' available for review on the UniActive policy webpage at uniactive.uow.edu.au/aboutus/policy/index.html.
19. The initial pro-rata fee is a partial payment fee, which represents the membership access fees due from the rollover date to the first direct debit payment date. All future fortnightly deduction fees will be prepaid at the start of each fortnight, in accordance to the level of membership selected. The pro-rata fee is calculated by dividing the fortnightly access fee by fourteen (14) days, and multiplying this by the number of access days from the rollover date to the first direct debit payment date.
20. 14 Day Free Trial Pass offer is not valid in conjunction with any other offers.
21. Standard UniActive Membership Terms and Conditions apply for all ongoing memberships and can be reviewed at uniactive.uow.edu.au/aboutus/policy/index.html.